



The Job

As a guide on behalf of ETH Zurich Tours you are welcoming visitors on both campuses Zentrum and Hönggerberg and present ETH Zurich. ETH Zurich Tours sees itself as a driving force in developing and implementing innovative ideas for visitor tours at ETH Zurich.

We distinguish between the **Public Tours**, which take place every Tuesday evening from 6:15-7:15 pm and the **Group Tours**, which are organised according to individual customer requests. The tours generally take between 60-90 minutes and are conducted on both campuses.

- > Very good oral German and English skills, ideally also other language skills
- > Flexibility, commitment, sense of responsibility
- > Planning ability
- > Reliability, especially punctuality
- > A noticeably positive attitude towards ETH Zurich
- Basic knowledge of the history of ETH Zurich are presupposed

Self-study: In addition to familiarising themselves with ETH Zurich Tours documents such as the Compendium and Vademecum, guides must set aside time for self-study, research and practice tours.

Your Profile

As a guide, you represent ETH Zurich to the outside world. You contribute to making guests feel welcome and appreciated at ETH Zurich.

You will be associated with ETH Zurich for the next **two years** and will be available for at least **four job assignments per month.** The assignments will be arranged by agreement and depend on availability and demand.

Following qualities as a guide are expected by ETH Zurich Tours:

- Tangible enthusiasm for ETH Zurich and the ability to convey this
- > Affiliation with ETH Zurich
- Interest in the history, culture and development of ETH Zurich
- Pleasure in dealing with visitors from different cultures and countries
- > Visitor-oriented mindset and behaviour
- Willingness for on-camera assignments (for virtual broadcasts, the Instagram account <u>@visit_ethzurich</u> and the ETH Zurich <u>YouTube channel</u>)
- > Strong presentation skills
- > A neaty appearance
- > Good general knowledge
- > Willingness and discipline to expand knowledge for tours

Interested?

We are looking forward to receiving your online application. You can submit this online via Servix.

You can find more information about ETH Zurich Tours and the job at www.tours.ethz.ch and in the Guidelines.

Please do not hesitate to contact us for further information.

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